

PERSONIQUE

Dear Valued Patients,

This letter serves as notification of my plans for retirement. It is with mixed emotions that I announce my retirement from active practice, effective May 26, 2025. It has been a great pleasure helping my patients from all around the world for the past 41 years as a Plastic Surgeon. Thank you for entrusting me with your cosmetic surgery needs. It has been a true privilege and honor to serve you.

My last day to see patients in my office will be July 26, 2025. Since I am closing my practice, I will no longer be available to provide ongoing care. I want to ensure you have a smooth transition to continued care.

I encourage you to find a new cosmetic surgeon who meets your needs and preferences. You can search the American Board of Plastic Surgery's on line directory to find another physician in the community.

I strongly recommend Kelly E. Tjelmeland, M.D., F.A.C.S at Meridian Surgery Center: 4220 Bull Creek Road, Austin, Texas 78731. I have confidence in their ability to provide excellent care. You can contact them at 512.617.7500 to schedule an appointment.

Regarding Your Medical Records: Your medical records are confidential, and a copy can be transferred to another doctor or released to you or to another person you designate only with your permission.

You may choose to request a copy of your records from my office, or you can authorize me to send your records to your new physician. Please contact Tori at tori@personique.com to request an authorization form that can be signed and returned for the release of those records. After July 26, 2025, your medical records will be stored at: **GRM Information Management Services Austin**. You can contact them at: **(512) 836-1120** or via email at hpatterson@grmdocument.com to access your records, if needed.

Sincerely,



Robert A. Ersek, MD